

# Return Form

We want you to be 100% happy with your purchase. If for any reason you are not satisfied we will gladly issue a refund or exchange. You must contact us within 10 days of receipt of your order.

## How to make a return / exchange.

Items must be unused and in original condition, with original tags in place. Refunds will be made in the form of the original payment, minus shipping charges. Sale items are not eligible for return. We will not accept damaged items that have been worn and/or have garment tags removed. In such cases, the item will be returned at your cost.

Prior to sending merchandise in for a refund or exchange, you must obtain a return authorization number (RMA). Please email us at [info@nuiorganics.com](mailto:info@nuiorganics.com) to request a RMA. Once your request is approved, typically within 1 business day, you will receive an e-mail with your RMA and address for return. Please print out, complete and include a copy of this form with your return. Include your RMA in the space indicated.

Items must be received by us within 10 business days of you receiving your RMA. It is strongly recommended that you insure the package and ship it back to us via via Registered Mail or similar traceable carrier. We can only credit you for items received back in our warehouse. We will send you an email upon receipt of your package. Please allow 4-6 weeks for a return credit to appear on your credit card statement. Exchanges are subject to availability. We will contact you with alternative options should your first choice be unavailable.

## Return addresses

USA – PO Box 684714, Austin TX 78768

UK – A601, 27 Green Walk, London SE1 4TT

Have questions? E: [info@nuiorganics.com](mailto:info@nuiorganics.com)



Name
Address
Phone
Email
Order No.
Order Date
RMA

Enclosed	Quantity	Size
Exchange for	Quantity	Size